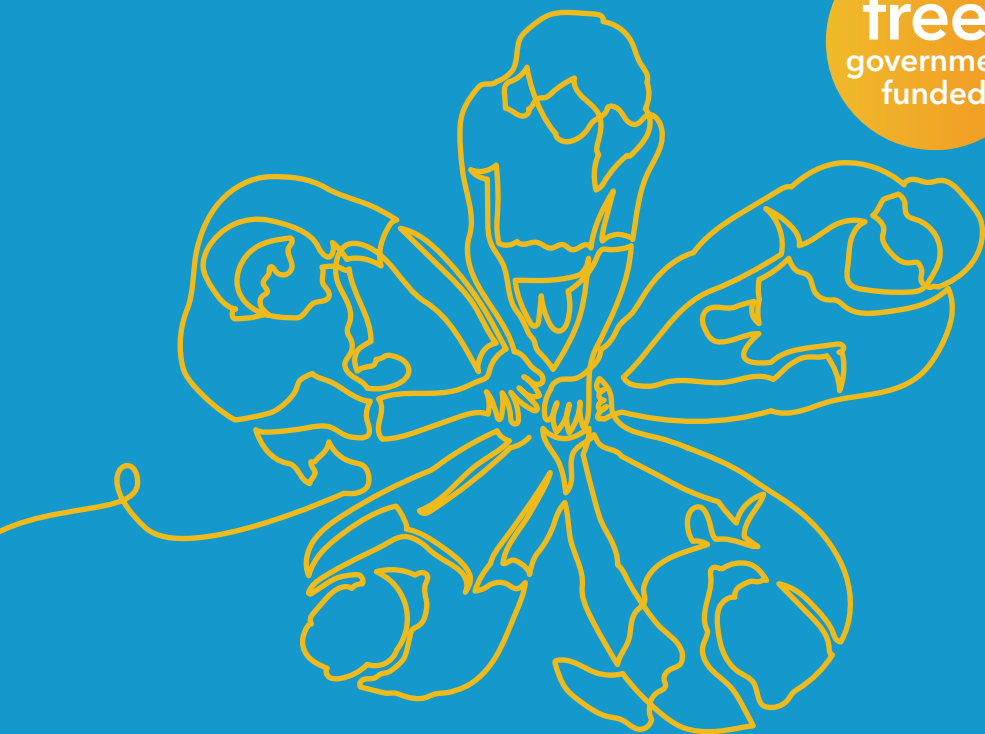


Community Support Services

free*
government
funded



Facing life's challenges together

1800 243 232
anglicare-tas.org.au



AnglicareTAS
Choice, support and hope

Contents

- 04 Alcohol and other drugs
- 10 Gamblers Help
- 12 Mental Health and Wellbeing
- 17 Financial Counselling
- 19 Families, Children and Young People
- 39 Housing

How to use this digital booklet

Click on the content list above and you will be taken to that section of the booklet

Click on this section of the page and you will be taken to the relevant webpage for more information



For more information contact us or click on or scan the QR Code to visit the website.

Click the home button to return to the contents page

*All services are free except for the Family Law Counselling Service in some circumstances.



Our offices are located at:

North West

Burnie

51 Wilmot Street

Devonport

31 King Street

Zeehan

102 Main Street

North

Launceston

122 Elizabeth Street

St Helens

56 Cecilia Street

South

Hobart

159 Collins Street

Glenorchy

436 Main Road

Sorell

42 Cole Street

Contact us

Community Engagement Coordinator

✉ connectsupport@anglicare-tas.org.au

☎ 1800 243 232

🌐 www.anglicare-tas.org.au

Key

Statewide



North West



North



South





Alcohol and other drugs

Anglicare provides support services for people whose lives are affected by alcohol and other drugs.

Our confidential and free services offer:

- experienced counsellors
- no required referrals; and
- support wherever you live in Tasmania.

Anglicare Tasmania has an Alcohol and Other Drug Helpline available Monday to Friday between 9.00 am and 4.00 pm on **1800 161 266**.

Anglicare Drug and Alcohol Treatment Service (ADATS)

ADATS is a free statewide service for people who live in Tasmania over the age of 14 who are affected by alcohol, drugs, tobacco or vaping. Family members and partners can also use this service.

We work with people in their communities and consider each person's unique life experience to help with:

- reducing or stopping use as early as possible
- developing a plan to support change
- providing advice on practical next steps; and
- providing information and referrals to other services.

If you or someone you know would like to access this service, please contact us directly on **1800 243 232** or email connectsupport@anglicare-tas.org.au. We also welcome referrals from other community and health service organisations.

You can also ring our Alcohol and Drug Helpline for a confidential chat on **1800 161 266**.



For more information contact us or click on or scan the QR Code to visit the website.



Funded by Primary Health Tasmania and the Department of Premier and Cabinet, Tasmania.

SMART Recovery

Anglicare Tasmania runs SMART Recovery group meetings. These groups provide a safe and supportive place for people who want to change behaviours that are causing problems in their lives. This can include issues with alcohol, drugs, gambling, hoarding or other behaviours you want to manage.

The groups are guided by trained workers and peers. Participants learn simple tools and strategies to help themselves and support each other. These tools are based on practical, evidence-based approaches such as cognitive behavioural therapy (CBT) and motivational techniques.

SMART Recovery meetings are held every week online or in person (in some locations).

Anglicare can also run a SMART Recovery Family and Friends group for people supporting a loved one.

If you would like to join a group, please contact us by email smart@anglicare-tas.org.au or ring **1800 243 232**.



For more information contact us or click on or scan the QR Code to visit the website.



Funded by the Primary Health Tasmania and the Department of Premier and Cabinet, Tasmania

Needle and Syringe Program (NSP)

The Needle and Syringe Program (NSP) is a free, confidential, and friendly service. It helps prevent the spread of viruses like Hepatitis and HIV and reduces harm from injecting drugs.

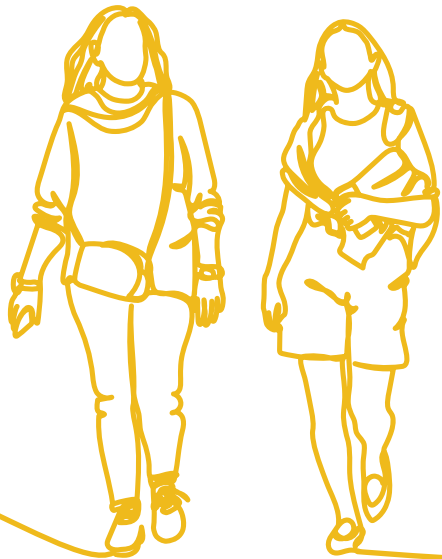
Anglicare runs two NSP outlets, one in the South of the state at Glenorchy, and another in the North West at Burnie. These outlets offer:

- free injecting equipment (needles, syringes, and butterfly sets)
- referrals to health, drug treatment, and welfare services
- sharps containers, alcohol swabs, pill filters, and sterile water
- advice on safe disposal of used equipment; and
- free naloxone to help prevent opioid overdose.

Opening hours:

Glenorchy: Mon-Fri, 10:00 am-4:30 pm (closed 12:00-12:30 pm)

Burnie: Mon-Fri, 10:00 am-2:30 pm



For more information on NSP services click on or scan the QR Code



Funded by the Crown through the Department of Health, Tasmania.

Care Coordination Service

The Care Coordination Service provides free support for people with serious alcohol or drug issues and one additional challenge such as:

- an acquired brain injury
- mental or physical health issues
- intellectual or cognitive disabilities
- risk-taking behaviours
- being at risk of homelessness; or
- unsafe situations at home (for example, family violence).

Our counsellors help people organise their care so they can get the services that best meet their needs. We support each person to be actively involved in making decisions about their care.

To access the Care Coordination Service, you need a referral from Alcohol and Drug Services (ADS). A referral can be made by you, your GP or by another service or health professional.

To speak with ADS call **1300 139 641** (Monday to Friday, 9.00 am to 5.00 pm).

Funded by the Crown through the Department of Health, Tasmania.

Family Support Service

The Family Support Service helps people who have a family member or loved one affected by alcohol or other drugs.

This free and confidential service is available in Northern and North West Tasmania.

Support can be provided over the phone, in person, or at home.

If you need this service, you can ring or email us directly. We also welcome referrals from other community and health service organisations.



For more information contact us or click on or scan the QR Code to visit the website.



Funded by the Crown through the Department of Health, Tasmania.

Break O'Day Alcohol and Drug Service

The Break O'Day Alcohol and Drug Service is free for residents of the Break O'Day municipality in Tasmania's North East. It offers support, counselling and practical help to those experiencing problems related to their own alcohol or drug use, or that of someone close to them.

The service offers:

- phone and in-person counselling
- practical support; and
- skill development.

This service is based at the Anglicare office at 56 Cecilia Street, St Helens or in-home visits can be arranged.

To access this service, you can be referred or we also take self-referrals.



For more information contact us or click on or scan the QR Code to visit the website.



Funded by the Crown through the Department of Health, Tasmania.



Gamblers Help

Gamblers Help is a free and confidential counselling service for anyone affected by gambling harm.

We support individuals, families, and communities across Tasmania, including regional areas.

Help is available in person, over the phone, or through outreach visits.

Our counsellors can help reduce the harms of gambling through:

- professional counselling
- support groups
- referrals to services like free financial counselling (see page 17)
- community education; and
- help with self-exclusion from gambling venues.

To speak with a counsellor, call Gamblers Help on **1800 243 232** or visit one of our offices, Monday to Friday, 9.00 am - 5.00 pm.



For more information on the full range of Gamblers Help Support services that we provide click on or scan the QR Code to visit the website.



Funded by the Australian Government of Social Services and the Department of Premier and Cabinet, Tasmania.





Mental Health and Wellbeing

Anglicare Tasmania offers free,
government-funded mental health recovery
and counselling services across the state.

Universal Aftercare

The Universal Aftercare service provides personalised support for up to three months following a suicide attempt or suicidal crisis. People who have attempted suicide often experience severe distress in the days and weeks immediately afterwards and are at high risk of attempting again.

A dedicated support coordinator will work with you or your loved one to develop a program that will provide:

- encouragement and support following discharge from hospital
- support to develop a safety plan; and
- connection with services based on needs such as community groups or financial or relationship counselling.

This service is available to people aged 16 and above and referred by hospitals and emergency services, mental health professionals and GPs.

To refer someone please contact Anglicare on [1800 243 232](tel:1800243232) or email universalaftercare@anglicare-tas.org.au.



For more information contact us or click on or scan the QR Code to visit the website.



This service is funded by Primary Health Tasmania (Tasmania PHN).

Mental Health Recovery Program

The Recovery Program is available to people over 16 who are experiencing mental ill health and live independently in the North or South of Tasmania.

We help you build skills to manage life's challenges and work towards your goals.

Our recovery practitioners will focus on your strengths and can help you with:

- finding your strengths, interests, and goals
- getting more involved in your local community
- building independence and hope
- learning or relearning everyday skills
- boosting confidence and motivation; and
- working toward goals like daily living, social connection, education or employment.

Support can happen at your home, in an Anglicare office, or in the community, depending on what works best for you.

This service is only available to people who do not meet the criteria for the Tasmanian Government's Older Persons Mental Health Service.

If you need this service, you can ring or email us directly. We also accept referrals from other community and health service organisations.



For more information contact us or click on or scan the QR Code to visit the website.



Funded by the Department of Health, Tasmania.

Curraghmore Supported Independent Living

Curraghmore is a large and beautifully designed supported independent living property located in Devonport, North West Tasmania. It provides a safe, supportive, and restorative environment for people who live with mental health challenges.

Residents living at Curraghmore have NDIS funding for supported independent living on a long-medium-, and short-term basis, including planned and emergency respite. They have access to a mental health support worker 24 hours per day, including an awake night shift.

Each resident is supported to create a personalised Wellness Support Plan that reflects their support needs, individual preferences and NDIS goals.

The residence features:

- three comfortable wings, each with private ensuite bedrooms, a shared kitchen, dining and living spaces
- a commercial kitchen, main dining room and shared living room for group meals and activities
- a dedicated games room with pool table; and
- a calming sensory room.

Outside, residents can enjoy:

- peaceful gardens including a communal vegetable garden
- sunny and shaded sitting areas
- a covered gazebo and BBQ area; and
- basketball hoop.

To speak to someone for more information about living at Curraghmore or to arrange a tour of the property and meet the team, please ring **03 6451 5831** or email curraghmore@anglicare-tas.org.au.



For more information and photos, you can visit the website by using the QR Code.



Funded by NDIS.

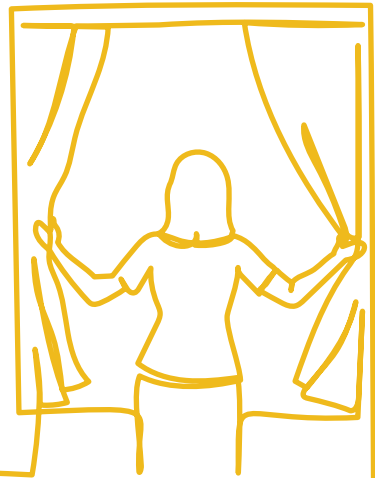
Rocherlea Rehabilitation and Recovery Service

The Rocherlea Rehabilitation and Recovery Service partners with people aged 18 and over who are living with mental health challenges, offering psychosocial support in a non-clinical, recovery-oriented environment. It is a space where individuals can slow down, reconnect with their strengths, and build confidence and skills for greater independence.

Based in Launceston, Rocherlea offers two supportive pathways:

- **Step Up Step Down short-term program** - Five self-contained rooms provide a calm and therapeutic space for people seeking short-term, holistic support. This program helps individuals stabilise, build on their recovery goals, and prepare for their next steps in the community.
- **Transitional Living Units** - Ten one-bedroom units are available for people wanting longer-term support as they continue to grow in their recovery journey and move towards independent living.

Access to both programs is through referral by Adult Community Mental Health Services North. For more information, call the Access Mental Health phonenumber on **1800 332 388** or scan the QR code to visit the Tasmanian Government website.



For more information contact us or click on or scan the QR Code to visit the website.



Funded by the Tasmanian Department of Health, Tasmania.

Financial Counselling

Anglicare Tasmania's financial counsellors offer a free, confidential and independent service to help you manage your money and any debts you may have.





Our qualified counsellors can:

- help you organise a budget
- suggest ways to manage debt; and
- refer you to other useful services.

They can also:

- negotiate with people you owe money to
- explain your rights as a consumer
- explore ways to access superannuation
- provide information about bankruptcy and alternatives; and
- refer you to legal services if needed.

We also provide specialist support for people affected by gambling harm.

Financial counselling is available face-to-face, by phone, or by email across Tasmania, including regional outreach.

To make an appointment, call the National Debt Helpline on **1800 007 007** and you'll be connected to a member of our financial counselling team.



For more information you can click on or scan the QR Code to visit the website.



Funded by the Australian Government Department of Social Services and the Department of Premier and Cabinet, Tasmania.





Families, Children and Young People

Anglicare Tasmania offers a wide range of services and programs that support children and young people, as well as their families and caregivers.

Our services and programs cater to the child or young person, the unique family circumstances surrounding them, and the level of support required. These include;

- early intervention programs
- counselling services for families
- education programs provided at home or in the community
- parental and attachment-based support; and
- group and activity-based programs.

Child Youth Healthy Minds Program (CYHMP)

The CYHMP is a free support service for children and young people aged 0 to 18 years who may be showing early signs of mental health challenges.

Our team works alongside young people, their families, and carers to:

- support the young person's mental wellbeing
- help set and work towards personal goals; and
- provide support and education in the community.

We offer support from our offices in Hobart, Burnie and Zeehan, and also visit homes, schools, and community spaces. This includes regular visits to King Island.

If you need this service, you can ring us directly. We also accept referrals from other organisations.



For more information you can click on or scan the QR Code to visit the website.



Funded by the Australian Government Department of Social Services.

Taz Kids Program

Taz Kids is a free program for children and young people who have a parent or carer experiencing mental health challenges. This service is available across Tasmania.

Taz Kids Clubs

These clubs run in primary and high schools for up to seven weeks.

Young people can:

- have fun, play games, and do creative activities
- be part of a supportive group of peers; and
- ask questions and learn about mental health in a safe and friendly space.

School holiday activities

During school holidays, Taz Kids runs activities at different places around Tasmania.

These activities help young people:

- make new friends
- be part of a team
- enjoy the outdoors and have fun; and
- build coping skills and resilience.

Support for families

Taz Kids also offers family events to help families connect and spend time together.

If you have any questions or have a young person that could benefit from this program, contact us. We also accept referrals from other organisations.



For more information you can click on or scan the QR Code to visit the website.



Funded by the Department of Health, Tasmania.

Kids in Focus Service

The Kids in Focus Service supports families with children (up to 18 years old) who are affected by a parent's use of alcohol or other drugs.

We support parents to make positive changes for themselves and their children by:

- building parenting skills
- creating routines and structure at home
- connecting with community activities and support
- providing information and support with reducing or treating alcohol and drug use; and
- helping children feel safe and supported at home.

This service is available across Tasmania. We can meet with you at one of our offices, or we can visit families in their homes and communities.

If you need this service, you can ring us directly. We also accept referrals from other organisations.



For more information you can click on or scan the QR Code to visit the website.



Funded by the Australian Government Department of Social Services.

Family and Relationship Counselling Service (FARS)

The FARS service helps strengthen family relationships and supports the safety and wellbeing of children.

We offer counselling for individuals and couples to help with:

- better communication
- managing emotions
- building parenting skills
- coping with grief and loss; and
- dealing with the end of a relationship.

This service is available in Southern Tasmania through our offices in Hobart, Glenorchy, Sorell and in other community venues if needed.

Some people may need to pay a fee, depending on their income.

If you need this service, you can ring us directly. We also accept referrals from other organisations.



For more information you can click on or scan the QR Code to visit the website.



Funded by the Australian Government Department of Social Services.

Family Law Counselling Service

The Family Law Counselling service helps couples and families deal with relationship changes, separation and divorce.

We support:

- families who are still together
- families who are separated; and
- extended families and carers.

Our main focus is on the needs and wellbeing of children.

We offer counselling and support to help families work through issues, decreasing the need for a formal legal process.

This service is available in Southern Tasmania, through our offices in Hobart, Glenorchy, Sorell, and other community venues if needed.

If you need this service, you can ring us directly. We also accept referrals from other organisations.



For more information you can click on or scan the QR Code to visit the website.



Funded by the Australian Government Department of Social Services.

Home Interaction Program for Parents and Youngsters (HIPPY)

The HIPPY program helps children living in Launceston and George Town prepare for school.

It is available to families with children who are turning 4 years old and eligible for pre-kinder.

We support parents by visiting them in their homes and giving them tools and ideas to make learning fun at home. Parents and children spend 10 to 15 minutes a day enjoying learning activities together. This quality time gives children a great start for their early years at school.

We also run group meetings where parents can share ideas and talk with other parents.

You can contact us directly about the program. We also accept referrals from other organisations.



For more information you can click on or scan the QR Code to visit the website.



Funded by the Australian Government Department of Social Services. The Brotherhood of St. Laurence holds the licence to operate HIPPY in Australia.

Communities for Children Kanamaluka (in Launceston and the Tamar Valley)

The CfC program works with local services and organisations in the Launceston and Tamar Valley areas to support children aged 0 to 12 and their families.

The program helps children to:

- feel loved and stay healthy
- learn, join in activities and have what they need; and
- build a strong sense of culture and identity.

CfC also aims to:

- strengthen family relationships
- improve children's wellbeing; and
- encourage families to take part in their community.

One way we do this is by funding community organisations to run programs that support these goals.



For more information you can click on or scan the QR Code to visit the website.



Funded by the Australian Government Department of Social Services.

East Coast Counselling Service

We offer free, private counselling for people who live in St Helens, Bicheno and the Fingal Valley.

Our counsellor is trained and experienced. They will help you set your goals and find ways to make positive changes.

We can help by providing you with support to deal with life's challenges, such as:

- managing your stress or mental health
- coping with grief, separation or conflict; and
- dealing with parenting and family relationship issues.

We aim to help our clients improve their health and wellbeing, family and personal relationships, and feel included and supported by others in their area.

If you need this service, you can ring or email us directly. We also accept referrals from other community and health service organisations.



For more information you can click on or scan the QR Code to visit the website.



Funded by the Department of Premier and Cabinet, Tasmania.

Family Time Service

The Family Time Service helps families spend safe, supportive, and enjoyable time together. This service is available in Northern and North West Tasmania and referrals must come from the Child Safety Service.

We can adjust the support to suit each family's needs and help with transport if needed. Family time can happen at Child and Family Learning Centres, Anglicare offices, in the home, or other places we agree on together.

Sessions are available Monday to Friday, between 9.00 am and 5.00 pm.

This is a paid service. Each session has a minimum charge of 2 hours, including travel time.

If you need to cancel, please let us know at least 24 hours before. Otherwise, the full fee will be charged.

For more information or to book, call **1800 243 232** and speak to the Families, Children and Young People Program Manager in the North or North West.



For more information you can click on or scan the QR Code to visit the website.



Family Time Service is a fee for service delivered by Anglicare Tasmania.

Bail Support Program

The free Bail Support Program helps young people (10-18 years) in the North and North West of Tasmania who are on bail. It's a voluntary service that supports you to understand bail conditions, stay engaged and build a positive path forward.

How we support you

Outreach support

Our Youth Workers can meet with you in different locations that feel comfortable and safe for you. We come to you.

Understanding the bail process

We explain your rights, bail conditions, and what you need to do. We'll support you throughout the process.

Planning for your future

We can help you reconnect with school, start training, or look for work.

Your voice matters

We listen to what's important to you and help you communicate your needs and goals.

How to access the program

To be referred to the program you need to call Strong Families Safe Kids on [1800 000 123](tel:1800000123).

For more information call Anglicare on [1800 243 232](tel:1800243232) and ask to speak with the Bail Support Program Manager.



For more information you can click on or scan the QR Code to visit the website.



The Bail Support Program is funded by the Department for Education, Children and Young People, Tasmania.



Phone [1800 243 232](tel:1800243232) or email connectsupport@anglicare-tas.org.au

Youth After-hours Diversion Service (YADS) and Outreach

Youth After-hours Diversion Service (YADS) is provided at the Bridgewater, Hobart and Bellerive Police Stations. YADS provides support to young people when they are arrested by Police where:

- a responsible adult cannot be identified; or
- the young person's caregiver needs added support.

The young person is supported while in Police custody/protection. They will listen to and respect the culture, family and community of the young person by linking them with the right support for them.

YADS will help the young person to access accommodation and refer them onto any other supports that they need.

YADS cannot provide legal advice.

YADS Outreach provides support a couple of afternoons a week to young people in the community with transport, food, practical resources and referrals to support services including accommodation.

This service is available Monday to Friday between 5.00 pm and 8.00 am and all hours on weekends and public holidays.

To access YADS you need to ask the police at the Bridgewater, Hobart or Bellerive stations about the YADS support and they will contact us.

The YADS service is provided by Anglicare Tasmania in conjunction with CatholicCare Tasmania.



For more information you can click on or scan the QR Code to visit the website.



Funded by the Australian Government of Social Services and the Department of Premier and Cabinet, Tasmania.



Pathway Home

Pathway Home provides help and support to children and their parents as they work towards living together again. This is a free service for families living in the North and North West of Tasmania.

We can help you with:

- attending meetings with Child Safety Services
- preparing for and attending court
- support during family time visits with your children
- referrals to other support services such as financial counselling, finding a place to live, family violence services, alcohol and other drugs
- information on how to access legal support, family doctor clinics and mental health services; and
- parenting support including:
 - parenting information and courses
 - counselling
 - help to prepare for your child's return home; and
 - support for your children.

If you need this service, please call us on [1800 243 232](tel:1800243232). We also accept referrals from other organisations.



For more information you can click on or scan the QR Code to visit the website.



Funded by the Department for Education, Children and Young People, Tasmania.

Supported Youth Program (SYP)

The Supported Youth Program (SYP) supports young people aged 10 to 18 who live in the North and North West of Tasmania. We help young people who are having a tough time at home, school or with friends.

We can support young people to:

- build healthier relationships
- stay engaged with school, training, or work
- take care of their health; and
- talk about their living situation and what feels safe for them.

Our aim is to help the young person feel safer, more connected, and feel better about their future.

Our SYP support worker will listen to what matters to the young person. We help them speak up about what's important and connect them with services, community groups, and activities that support their health, wellbeing and learning.

For help, young people can call Strong Families Safe Kids on **1800 000 123** to be referred to the program.

For more information about SYP, call **1800 243 232** to speak to the Anglicare SYP Program Manager.



For more information you can click on or scan the QR Code to visit the website.



Funded by the Tasmanian Department for Education, Children and Young People.



Youth and Family Preservation Program (YFPP)

The YFPP is part of the Supported Youth Program. It supports young people aged 10 to 15 who are currently homeless or at risk of becoming homeless.

The aim of YFPP is to support young people to create a safe living environment and strengthen their relationships with parents and caregivers. Our YFPP worker will explore strategies, work through challenges and support the young person and their families or caregivers to stabilise their living situation.

YFPP is available to those living in the North and North West of Tasmania. For further information please call the Strong Families Safe Kids Advice and Referral Line on [1800 000 123](tel:1800000123).



For more information you can click on or scan the QR Code to visit the website.



Funded by the Department for Education and Young People, Tasmania.

Kind Individuals Delivery Support (KIDS) Program

The KIDS Program offers free, in-home support for parents in East Devonport, Latrobe, Sheffield, and the Kentish area. It helps parents feel confident by giving them education and support.

KIDS provides support by:

- explaining the different stages of growth and development
- working with you to find ways to respond to the changing needs of your growing child
- helping to identify services that can provide further information and assistance; and
- providing access to parenting education and programs as well as listening to any worries you may have.

If you need this service, you can ring us directly. We also welcome referrals from other organisations.

You can follow the Facebook page [@Kidsparentingsupport](#) for up-to-date events and advice for parents.



For more information you can click on or scan the QR Code to visit the website.



Funded by the Australian Government Department of Social Services.

Reconnect Program

The Reconnect Program is a free service for young people living in the North West of Tasmania, aged 12-18 (or up to 21 if they are new to Australia) who are homeless or at risk of homelessness.

The program helps young people to:

- find stable housing
- build stronger family relationships; and
- stay connected with school, work, training and the community.

Our trained practitioners provide individual and family counselling and support.

We welcome direct enquiries and referrals from other agencies, community groups and health services.



For more information you can click on or scan the QR Code to visit the website.



Funded by Australian Government Department of Social Services.

 Phone **1800 243 232** or email connectsupport@anglicare-tas.org.au

North West Early Start Therapeutic Support (NESTS)

NESTS is a free program for families with children aged 0 to 5 years, living in the North West of Tasmania.

The program helps to build a strong emotional bond attachment between a child and their main caregiver. This bond is important for a child's social and emotional wellbeing.

Your NESTS worker can help with:

- home visits
- support to reach parenting goals
- parenting education
- resources and information
- recognising your strengths; and
- talking about helpful groups and courses and connecting you with them.

To find out if the program is right for you, call Strong Families Safe Kids on [1800 000 123](tel:1800000123).



For more information you can click on or scan the QR Code to visit the website



Funded by the Tasmanian Department for Education, Children and Young People

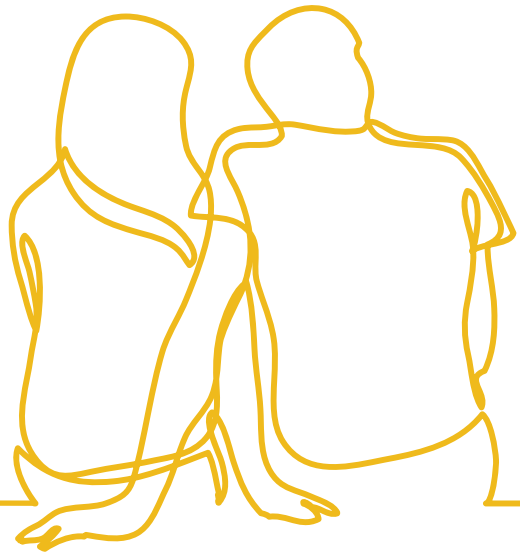
Relationship Abuse of an Intimate Nature (RAIN)

RAIN is a free service that supports people who have been impacted by intimate partner violence. We offer personalised support that may include helping people speak up for themselves, making safety plans and providing counselling.

RAIN is available to people living on the North West and West Coast of Tasmania by staff based in our offices in Devonport, Burnie and Zeehan.

If you need this service, you can ring us directly. We also accept referrals from other organisations. Call us on [1800 243 232](tel:1800243232) or email connectsupport@anglicare-tas.org.au

RAIN is not an emergency service. We do not support the people who have caused harm.



For more information you can click on or scan the QR Code to visit the website.



This service is funded by the Tasmanian Government through the Department of Premier and Cabinet.

West Coast Support Service

The West Coast Support Service provides parenting support to parents and caregivers with children up to 18 years old who are living on the West Coast of Tasmania.

This can include:

- group sessions
- education
- skills building; and
- linking caregivers and children with other services.

The service can be provided at our Zeehan office or as an outreach service in surrounding townships.

You can contact us directly, and we welcome referrals from other agencies and service providers.



For more information you can click on or scan the QR Code to visit the website.



Funded by the Australian Government Department of Social Services.





Housing

Anglicare is funded by the Tasmanian Government through Homes Tasmania to provide a range of housing support services. These include providing the Housing Connect Front Door Service across Tasmania and a range of supported accommodation options.



SUPPORTED BY

**Homes
Tasmania**



Phone 1800 800 588

Housing Connect Front Door

The Housing Connect Front Door Service provides Tasmania's entry point for people needing help with finding and keeping a place to live.

Housing Connect can help you:

- apply for social housing or update your application
- by referring you to supported accommodation
- with support and advice on accessing private rental assistance, such as bond and rent
- find crisis accommodation
- find assistance after family violence
- with support and advice on how to stay in your current housing
- with information and advice on your housing options and other housing assistance; and
- with referrals to other support services.

Housing Connect can also support you with your goals for employment, education, health, housing and community connection.

Anglicare Tasmania provides the Housing Connect Front Door Service from our offices in Launceston, Devonport, Burnie and at our Hobart city office on Collins Street.

Call Housing Connect on free call **1800 800 588***

**1800 800 588 is available for crisis calls 24 hours (a crisis is if you don't have anywhere to sleep tonight)*



For more information you can click on or scan the QR Code to visit the website.



Funded by Homes Tasmania.

Youth2Independence (Y2I) Program

The Youth2Independence (Y2I) program supports young people aged 16-24 who are experiencing or at risk of homelessness.

This transitional program is student-led and runs for up to two years, providing a safe and affordable home base. Using an Advantaged Thinking approach, Y2I focuses on each student's goals and ambitions, and nurtures their talents.

Anglicare manages four Y2I facilities in Tasmania:

- Thyne House - Launceston
- Eveline House - Devonport
- Trinity Hill - Hobart
- Campbell Street - Hobart.

Young people interested in the program can apply through Housing Connect.



For more information on the Y2I program use the QR Code to visit the website.



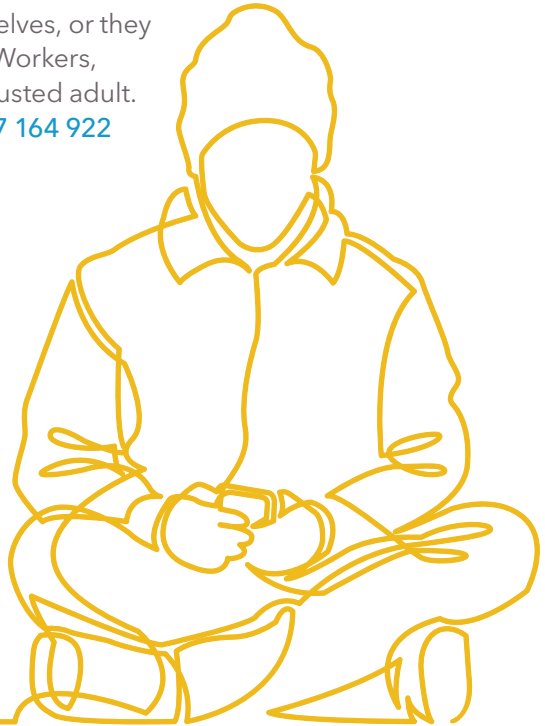
Funded by Homes Tasmania.

Youthcare

Youthcare is a short-term, 24-7 crisis accommodation for young men aged 12 to 20. Located in Moonah in Hobart, it provides a safe place to stay while immediate needs are addressed. Most stays are up to 12 weeks.

Residents are given their own bedroom and access to shared spaces such as a bathroom, laundry and gym. There is a nightly curfew of 9.45 pm.

Young people can refer themselves, or they can also be made by Support Workers, Housing Workers or another trusted adult. To contact Youthcare ring [0437 164 922](tel:0437164922) or [6273 9215](tel:62739215).



For more information you can click on or scan the QR Code to visit the website.



Youthcare is supported by the Tasmanian Government through Homes Tasmania.

Adult supported accommodation

Independent units

Anglicare manages some housing in Tasmania where people live in their own units and share some common areas. People who live here need to cook their own meals and do their own washing.

Support staff are on-site during the day. They can help residents to:

- connect with health or community services
- stay in touch with family and friends; and
- look after their unit and build daily living skills.

The rent to live here is 25% of an individual's income plus any Commonwealth Rent Assistance they receive. There is also a \$50 fortnightly fee for utilities.

Supported residential facilities

Anglicare also runs shared accommodation in Hobart, Launceston, and Burnie. These homes have staff on-site 24/7.

The rent and board together cost 85% of an individual's income (Commonwealth Rent Assistance is not included). This covers:

- three meals a day
- electricity
- weekly clean sheets and towels; and
- some group activities.

To apply for any of the Anglicare adult supported accommodation you must register through the **Housing Connect Front Door Service** by ringing **1800 800 588** or visiting one of the Housing Connect offices.

Emergency contacts

If you are concerned about yourself or someone else:

Call **000** and ask for an ambulance. Stay on the line, speak clearly, and be ready to answer the operator's questions.

You could also visit your local hospital's emergency department.

If you need to talk to someone at any time of the day or night, we recommend the following services:

Lifeline 13 11 14

Suicide Call Back Service 1300 659 467

Kids Helpline 1800 55 1800

Mental Health Services Helpline 1800 332 388

Beyond Blue 1300 22 4636



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