Support at Home Pricing Pack

Clear information about our prices and what you may pay.

Effective from 1 December 2026 Prices reviewed every 3 months

> **Important Note**
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> Need help reading this document?
> Please contact your Care Partner on 1800 466 300 or SAHenquiries@anglicare-tas.org.au.
> We can explain the information and discuss accessible or translated formats.

This pack explains Anglicare Tasmania's Support at Home prices in plain language. It shows our standard service pricing schedule and the prices we most commonly charge for selected services.

How to use this pack

- The pricing table shows how we charge for each service and what it costs.
- The last column shows the price we charge most often.
- Ask your Care Partner if you have questions or need help working out what you can afford.

Understanding our pricing terms

What is the service price? The service price is the price shown on the table. Any price that applies to you will be explained and agreed before the service or item is delivered.

What does most common price mean? This is the price we charge most often for this service. It is published to provide a comparison. It is a guide and may not be the price that you pay.

1. Pricing Table

Service	How it is charged	Service Price					
		Standard hours Weekday Monday to Friday 8am to 6pm.	Non-standard hours After 6pm	Saturday	Sunday	Public holiday	Most Common Price Sep/Oct 2026
Nursing care							
Registered nurse	Hour	$168.39	$193.65	$252.59	$336.78	$420.98	$168.39
Enrolled nurse	Hour	$147.34	$169.44	$221.01	$294.68	$368.35	$147.34
Allied health and other therapeutic services							
Allied health therapy assistant	Hour	$109.25	Not routinely available outside of standard hours				N/A
Allied health therapy assistant - home visit	Hour	$163.88					
Dietitian or nutritionist	Hour	$263.10					$271.40
Dietitian or nutritionist - home visit	Hour	$394.64					
Exercise physiologist	Hour	$265.98					$276.00
Exercise physiologist - home visit	Hour	$398.97					
Occupational therapist	Hour	$276.00					$214.50
Occupational therapist - home visit	Hour	$552.00					
Physiotherapist	Hour	$276.00					$276.00
Physiotherapist - home visit	Hour	$414.00					
Podiatrist	Hour	$193.19					$193.19
Podiatrist - home visit	Hour	$278.30					
Social worker	Hour	$210.00					$221.01
Social worker - home visit	Hour	$315.00					
Speech pathologist	Hour	$270.25					$270.25
Speech pathologist - home visit	Hour	$540.50					

Service	How it is charged	Service Price					Most Common Price Sep/Oct 2026
		Standard hours Weekday Monday to Friday 8am to 6pm.	Non-standard hours After 6pm	Saturday	Sunday	Public holiday	
Care management							
Clinical Care Manager	Hour	$157.86	Not routinely available outside of standard hours				$157.86
Care Manager	Hour	$126.29					$126.29
Personal care							
Assistance with self-care and activities of daily living	Hour	$108.64	$122.40	$149.71	$199.85	$246.71	$108.64
Assistance with self-care and activities of daily living - less than 1hr	Hour	$162.96	$183.60	$224.57	$299.78	$370.07	
Assistance with the self-administration of medication	Hour	$108.64	$122.40	$149.71	$199.85	$246.71	$108.64
Assistance with the self-administration of medication - less than 1hr	Hour	$162.96	$183.60	$224.57	$299.78	$370.07	
Continence management (non-clinical)	Hour	$108.64	$122.40	$149.71	$199.85	$246.71	$108.64
Continence management (non-clinical) - less than 1hr	Hour	$162.96	$183.60	$224.57	$299.78	$370.07	
Social support and community engagement							
Individual social support	Hour	$108.64	$122.40	$149.71	$199.85	$246.71	$108.64
Accompanied activities	Hour	$108.64	$122.40	$149.71	$199.85	$246.71	$108.64
Cultural support	Hour	$108.64	$122.40	$149.71	$199.85	$246.71	$108.64
Digital education and support	Hour	$108.64	$122.40	$149.71	$199.85	$246.71	$108.64
Assistance to maintain personal affairs	Hour	$108.64	$122.40	$149.71	$199.85	$246.71	$108.64

Service	How it is charged	Service Price					
		Standard hours Weekday Monday to Friday 8am to 6pm.	Non-standard hours After 6pm	Saturday	Sunday	Public holiday	Most Common Price Sep/Oct 2026
Therapeutic services for independent living							
Acupuncturist	Hour	$189.44	Not routinely available outside of standard hours				N/A
Acupuncturist - home visit	Hour	$284.16					
Chiropractor	Hour	$149.50					$149.50
Chiropractor - home visit	Hour	$224.25					
Remedial masseuse	Hour	$149.50					$230.00
Remedial masseuse - home visit	Hour	$224.25					
Osteopath	Hour	$191.67					$191.67
Osteopath - home visit	Hour	$287.50					
Home or community general respite							
Flexible respite	Hour	$108.64	$122.40	$149.71	$199.85	$246.71	$108.64
Community and centre-based respite	Hour	$142.60	Not routinely available outside of standard hours				$142.60
Domestic assistance							
General house cleaning	Hour	$98.20	$110.63	$135.32	$180.64	$223.00	$98.20
Laundry services	Hour	$98.20	$110.63	$135.32	$180.64	$223.00	$98.20
Shopping assistance	Hour	$98.20	$110.63	$135.32	$180.64	$223.00	$98.20
Home maintenance and repairs							
Gardening	Hour	$115.00	Not routinely available outside of standard hours				$83.64
Assistance with home maintenance and repairs	Hour	$126.29					$92.00

Service	How it is charged	Service Price					
		Standard hours Weekday Monday to Friday 8am to 6pm.	Non-standard hours After 6pm	Saturday	Sunday	Public holiday	Most Common Price Sep/Oct 2026
Meals							
Meal delivery	Meal	$10.00	n/a	n/a	n/a	n/a	$11.75
Meal preparation	Hour	$108.64	$122.40	$149.71	$199.85	$246.71	$108.64
Direct transport							
0km to 5km	Trip	$6.85	Not applicable				$6.85
More than 5km up to 10km	Trip	$13.70					$13.70
More than 10km up to 20km	Trip	$27.40					$27.40
More than 20km up to 40km	Trip	$54.80					$54.80

Assistive technology and home modifications

Service	How it is charged	Service price	Most common price	Administration charge
Assistive technology item	Per item / quoted	market price	Not applicable	10% of total cost, capped at $500, whichever is lower.
Home modification	market price	market price	Not applicable	15% of home modification cost, capped at $1500, whichever is lower

2. How charges work

Charging units

The table shows how each service is charged.

- **Per hour:** charged according to the agreed service duration and billing arrangement.
- **Per item:** a set price applies to an item or product.

Personal care visits **of less than one hour:** A higher hourly rate applies because the cost of arranging and providing the visit is spread over a shorter time. You only pay for the time you receive, for example, a 30-minute visit at $162.96 per hour costs $81.48. Where a service has a short-visit price or per-visit price, this will be shown in the pricing schedule and agreed with you before the service starts.

What is included in the service price?

The service price is the maximum amount Anglicare Tasmania will charge for delivering that service. We do not add separate administration or travel fees, except for permitted assistive technology costs and home modification coordination costs shown in this pack. Where relevant, the costs of delivering the service are incorporated into the service price.

Your contribution

You may be required to contribute toward the cost of some services. Your Care Partner will explain how much will be paid from your funding and how much you need to pay. We provide invoices fortnightly and a statement each month. We will arrange a payment method with you.

> **Before you agree**
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> Your Care Partner can explain the charging unit, expected visit length, estimated charge and likely effect on your available funds. You can ask questions and discuss your service options before agreeing. We will not charge more than the price agreed with you.

3. If a price changes

We review our prices from time to time to make sure they reflect the cost of providing services.

If we want to change the price you pay, we will explain the change and ask you to agree before it applies.

The new price will only apply after you agree and it is recorded in your Service Agreement or an agreed change to it in a variation.

4. Questions, choices and support

You have the right to receive clear information about prices and to ask questions before agreeing to a service or price.

You can contact your Care Partner on 1800 466 300 or SAHenquiries@anglicare-tas.org.au.

- Ask us to explain the price or charging unit.
- Ask for an estimate of how a service may affect your available funding.
- Discuss other service options.
- Ask for support from a family member, representative or advocate.
- Provide feedback or make a complaint.