

## Leading the way in Community Aged Care

### So why choose Anglicare?

Anglicare Tasmania is your local, not-for-profit service provider.

Anglicare provides a range of community supports to assist you to remain independent and connected to the community in which you live. We are an approved provider for all levels of government funded services so when your support needs change you can receive additional services and have them delivered by the team you know and trust.

#### About Anglicare

Anglicare is a Not-For-Profit organisation	✓	Questions for other providers	
Anglicare has a state-wide workforce so even if you move location you can stay with Anglicare	✓	What type of organisation are you, Not-For-Profit or for Profit?	<input type="checkbox"/>
When you call us on our free call number you are speaking to a person in Tasmania	✓	Do you operate state-wide?	<input type="checkbox"/>
Anglicare can provide additional services such as Pastoral Care, Mental Health, Financial Counselling, Housing and Homelessness and Drug and Alcohol services for you or someone you care about	✓	If I call your organisation who responds and where are they based?	<input type="checkbox"/>
		What additional services can your organisation provide?	<input type="checkbox"/>

#### About our Care Managers

Care Managers are clinically trained to monitor your health in the comfort of your own home	✓	Questions for other providers	
Our Clinical Care Managers can provide support and train your team in simple wound care, continence care, special diets, and use of aids and equipment	✓	What qualifications do your Care managers hold?	<input type="checkbox"/>
Our Clinical Care Managers can assess for the dementia supplement in the comfort of your own home	✓	If I need specialised care such as wound dressing do you have clinical staff to do this?	<input type="checkbox"/>
Our Clinical Care Managers support end of life care	✓	Do you have staff qualified to do a dementia assessment?	<input type="checkbox"/>
Our Clinical Care Managers will arrange brokerage agreements with other providers if a consumer requests	✓	Can you provide this service in your organisation?	<input type="checkbox"/>
		Does your organisation broker staff from other providers?	<input type="checkbox"/>

#### About our Support Staff

Your support team have a minimum of a Certificate III in Community Care	✓	Questions for other providers	
Your team support you within a Quality and Wellness Framework	✓	Are ALL your support staff qualified?	<input type="checkbox"/>
Your support team are endorsed to assist you with medication and have first aid	✓	What training do you give your staff?	<input type="checkbox"/>
Your support team will be in a smart uniform and will show you their photo ID	✓	Are your staff qualified to help with my medication?	<input type="checkbox"/>
		How are your staff identified?	<input type="checkbox"/>

## About our Fees and Charges

We charge only \$10 per week for a Level 1 or 2 Home Care Package and \$15 for Level 3 & 4.



Your Basic Daily Fee amount goes back into your budget to buy you more services



Our Package Management costs are 10% of your Home Care Package and Care Management costs are Level 1 & 2 - 15%, Level 3 & 4 - 18%



We charge NO fee for

- Purchasing services or products from other providers
- No invoicing surcharge
- No travel cost for our staff to deliver your support



We charge NO exit fee



Questions for other providers

How much do you charge me for the Basic Daily Fee?

How do you account for the Basic Daily Fee?

What are your Care Management and Package Management costs?

Are your Care management costs fixed and how much comes out of my budget for this service?

Do you charge a fee if I decide to leave your service and if so how much is this amount?

## Why Choose Anglicare



### Experience you can trust

We've been a trusted not-for-profit provider of support to Tasmanians for over 30 years



### Great people, responsive service

Anglicare's friendly team includes over 800 people across Tasmania with a diverse range of skills, expertise, experience and qualifications



### Personalised for you

We have one of the broadest ranges of services of any Tasmanian provider. We use a responsive approach to deliver the right services to meet your needs



### Great value

As a well-established not-for-profit provider, we have efficiency to deliver value for money to make your funding go further



### Local knowledge, partnership approach

We're a major employer with strong community connections across Tasmania, by supporting us you support your local community



### Reliable quality services

We meet stringent standards for reliability and quality. This means you can trust that our services are reliable and best practice

## Get in touch today

If you would like further information or to discuss receiving care and support from our friendly, caring team of professionals, please call **1800 466 300** today.