

Anglicare Hepatitis C Prevention Program (HPP).

Our service
is **voluntary**,
confidential
and **free**.

Frequently
asked questions
for **health care
professionals**.

1800 243 232
anglicare-tas.org.au

 **Anglicare**TAS
Choice, support and hope

Who is this service for?

People over the age of 18 who may have been exposed to Hepatitis C virus or are at risk of contracting Hepatitis C; have been tested positive and/or undergoing treatment for Hepatitis C.

What is the minimum level of qualification Anglicare employees require to do this work?

Anglicare employees allied health professionals into these roles. They are required to undergo specific training in supporting clients with Hepatitis C.

What is Anglicare's HPP model of care?

The HPP provides case management and client support to access testing, treatment and specialist appointments, and other measures to support them to engage or remain engaged with treatment. Case management and support will also provide information, advice and referral to other services as needed.

Anglicare and HPP contribute to sector and national conversations and initiatives to reduce viral hepatitis in Tasmania.

HPP is informed by research and training provided by the Australian Society for HIV, Viral Hepatitis and Sexual Health Medicine, the Burnett Institute and Hepatitis Australia.

Do Anglicare workers receive ongoing clinical oversight?

Anglicare has strong risk management and clinical governance processes. This includes ongoing clinical supervision, case consultation and review to ensure workers are delivering the highest quality of care to clients. In addition, HPP workers have direct access to external clinical consultation for any particularly high risk and complex cases.

Will I receive feedback on my client's progress?

Our workers can provide a summary report of support and ongoing progress on request.

How can I make a referral?

Referrals can be made securely by **Fax: (03) 6333 3010**

Referral templates can be downloaded directly into Medical Director or Best Practice by following the instructions on the Primary Health Tasmania website (simply type 'HPP' in the search box).

Alternatively, phone or email directly

Anglicare Customer Engagement Coordinators

1800 243 232 or connectsupport@anglicare-tas.org.au

Clients can also self-refer to this service if they would prefer.

How is the service funded?

HPP is funded by the Commonwealth Government through Department of Health.

Do Anglicare offer other services?

Anglicare offer a range of services including:

NDIS, Mental Health and Attempted Suicide Aftercare, AOD, Housing support, Financial Counselling, support for Families, Disability, Aged Care and Home Care and many others.

Is the HPP available state-wide?

HPP is a state-wide service. Anglicare have offices in Hobart, Sorrell, Glenorchy, St Helens, Launceston, Devonport, Burnie and Zeehan. Anglicare provides outreach services to other areas and staff also regularly visit the Bass Strait Islands and Central Highlands.



AnglicareTAS

Choice, support and hope

1800 243 232

anglicare-tas.org.au